



# TRANSPORTATION FOR PEOPLE WITH MEMORY LOSS

Tips for Families and  
Caregivers in Florida



**REACH**  
Resources & Education  
for **Aging, Community, and Health**

[SafeMobilityFL.com](http://SafeMobilityFL.com)

**For family members or caregivers of people with memory loss, there are steps you can take to support a safe and successful ride. The following tips can help you feel confident when using transportation services.**



**Create a travel kit for the passenger that includes the following:**

- > A form of identification that includes their current address.
- > Emergency contact information of their caregiver.
- > A card that lists the name, address, and phone number of their destination.
- > Cell phone, water, and a snack to help make them more comfortable.



**Consider a medical ID bracelet.**

It may not always be clear a person is living with memory loss and they may have difficulty communicating clearly. This ID bracelet can provide others with information regarding their health.



**Enroll them in a safe return program.**

Safe return programs can aid in quick recovery if the passenger becomes lost.

<b>MEDICALERT</b>	<a href="https://fdot.info/ALZMedicAlert">fdot.info/ALZMedicAlert</a>
<b>PROJECT LIFESAVER</b>	<a href="https://fdot.info/ProjectLifesaver">fdot.info/ProjectLifesaver</a>
<b>SCENT EVIDENCE</b>	<a href="https://scentevidencek9.com">scentevidencek9.com</a>

Contact your area's Memory Disorder Clinic by visiting [fdot.info/MDCLocations](https://fdot.info/MDCLocations) or call the Elder Helpline at 1-800-963-ELDER (1-800-963-5337).

**It is common for persons living with memory loss to become lost at least once. In the case the person has gone missing, start search efforts immediately.**



**If the person is not found within 15 minutes, CALL 911.**

Work with first responders by answering their questions calmly and to the best of your abilities. Helpful information includes:

- > The name and medical diagnosis of the person missing.
- > A full description of the person and their clothing with a recent photo, if possible.
- > When and where the person was last seen.
- > Tips to assist first responders to help the person feel safe when they are located (name of a pet or grandchild).

After you have filed a missing persons report you can request information or assistance from the Missing Endangered Persons Information Clearinghouse at 1-888-FL-MISSING (1-888-356-4774) or [MEPIC@fdle.state.fl.us](mailto:MEPIC@fdle.state.fl.us).

**Florida Silver Alert** is used to locate missing persons, especially older adults with Alzheimer's disease, dementia, or other mental disabilities. A Local Silver Alert can be issued for those individuals who are missing on foot.



Sign-up to receive email or text alerts when a Silver Alert is activated [fdot.info/SilverAlertSign-up](https://fdot.info/SilverAlertSign-up).

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**SafeMobilityFL.com**

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833-930-2952

**Reach.med.fsu.edu**

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Find a Ride Florida helps older adults find local medical and non-medical transportation options so they may remain independent within their communities.

**Find a Ride Florida:**

[FindaRideFlorida.org](http://FindaRideFlorida.org)

(352) 273-9624



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The National Aging and Disability Transportation Center. Dementia, Caregiving and Transportation Toolkit. <https://www.nadtc.org/wp-content/uploads/Dementia-Caregiving-and-Transp-Toolkit-FINAL.pdf>

